

Spring 2019

Edition

WE WANT
YOUR FEEDBACK

Navy
Housing



The 2019 CNIC Annual Resident Satisfaction Survey (RSS) scheduled from April 2 to June 20 is still a GO! It's your opportunity to provide input and have your voice heard about concern or appreciation so we can maintain or continually improve our services to you and your fellow residents. More detail will be announced and relayed to your Resident Advisors (RA), Command Reps. And Building Managers soon.

The RSS will:

- Measure resident satisfaction - gives resident a voice! The RSS is used to measure our resident's level of satisfaction. The process provides an avenue whereby their level of satisfaction is captured and consolidated to provide the Navy with a tangible method of evaluating the condition and management of properties.
- Measure appearance/condition of individual buildings - RSS Scores allow us to target specific buildings for improvement. Scores are used to alert management that there is a potential problem worth investigating, which might reveal the need for: better maintenance, better management, or even some sort of repair or improvement work.

Spring is in the air!!!

To all our residents, warm temperatures are here, and we all love a little fresh air. You're welcome to open your windows to let in the breeze, but DO NOT REMOVE YOUR WINDOW SCREEN. Removing them doesn't add to air flow and only increases the number of critters flying around your living spaces. Plus screens are expensive to replace.

Bed Bugs

Residents are reminded that if you suspect that Bed Bugs are present in your room to please report it to your BPO or the UH office at 360-257-4163, 2799, or 4093.

*See something?
Say something!*

As agreed and signed upon check-in, all residents "MUST" immediately report to UH staff any suspicious activity or unauthorized items and/or personnel in the UH property. Resident Advisors are also available if needed.



Smoke Detectors

Please do not remove or tamper with Smoke Detectors, they are there not only to protect you but all the residents in the building. Tampering with them is a Federal Offense and you are liable to pay for replacement or repair.

Save Energy

No self - installed Air Conditioning is allowed in any of the UH buildings. It will trip your power fuse and you will lose power.

Smoking

To prevent fires, please use smoking areas, and remember, Electronic Cigarettes are not allowed inside UH buildings.

Trouble Call Reporting

Please report any concern/trouble calls to your Building Manager, Duty Manager, Resident Advisor, or online at www.navylifepnw.com. We can only help you if you let us know Immediately. For EMERGENCY Trouble Calls you can dial 855-462-8322 (if there is life in danger or serious damage to property is imminent).

UH Pavilion

The UH Pavilion is open for your recreational needs. Register and reserve from the UH Admin. Or any Civ. Staff. Please use it, but make sure to keep it clean. If you need trash bags, please contact your Building Manager.

Lost or Abandoned Bicycles

If you just returned from Det. or Deployment and left your bicycle parked at an outside area of UH and discovered it missing, please report to the UH Admin Office or NGIS Front Desk at 360-257-2799 or 5323. Your bicycle may have been relocated to the abandoned bicycle storage area. Beginning 1 March, all unregistered bicycles in UH areas will be confiscated and stored off site. Remember, all bicycles must be registered at the NGIS Front Desk. All you need to register your bicycle is the serial number (usually located under the gears where the pedal is attached). You will receive a special key to the indoor bike locker to park/store your bicycle as soon as the registration is complete. During Check-Out of the barracks, you must remove your bicycle from the bike locker before finalizing your check-out as you will be required to forfeit your bike locker keycard to NGIS. For more information, please contact an UH Civilian Staff member

GREEN THUMB RESIDENTS WANTED!

There are plenty of open Raised Bed spots you can do your veggie or berry gardening.

Just register at the Single Sailor Center at the Galley and plant away!!!

NASWI UNACCOMPANIED HOUSING NEWSLETTER

Be Informed

Be Informed (page 2)

Places that are Off-Limits to UH Residents and Guest

1. All Building Roof Tops
2. All Building Ledges
3. All Building Mechanical Rooms.
4. Walkway Railings
5. Storage Rooms
6. Electrical/Communication Rooms
7. Contractor Managed Rooms (Parts Room)

Please stay away from places where it poses a danger to you and your shipmates.



Smoking

Please use designated outdoor smoking areas and approved smoking receptacles. Smoking and use of other tobacco products (including e-cigarettes, vaping, hookahs and chewing tobacco) are strictly prohibited in UH facilities.

Trouble Call Reporting: Please report any concern/trouble calls to your Building Manager, Duty Manager, Resident Advisor, or online at www.navylifepnw.com. We can only help you if you make us aware of the issue. For EMERGENCIES that cause danger to life or serious damage to property is imminent dial (360) 257-3358.



Mr. Abner Cordova is a Navy Retiree, he worked with Navy Gateways Inns and Suites before transferring to UH. He replaced Mr. Sadueste who transferred to Naval Station Everett. Mr. Cordova will be taking over as UH Supply and Material manager as well as Building Manager for UH 2701, 379 and 378. He's been going around all our building to be familiar with our facilities. A great addition to our UH Team.



contact Us

UH Admin. Bldg.2701

Duty Manager: 360-914-7347

UH LCPO.....257-3793

UH LPO.....257-4163

UH Admin.....257-4093

Housing Managers:

Complex Manager.....257-5323

Assistant Managers.....257-2799



PARKING : All UH residents are allowed to park anywhere in the UH Campus parking including the area near the Skate Park as long as the parking spot is not marked Yellow, Red or Handicap.

ABANDONED, BROKE VEHICLES: Will be towed at the owners expense.

LONG TERM PARKING: If you are going on deployment or other long absences, please park your vehicle at the Long Term Parking located near the Gym.

CHECK OUT PROCEDURES: Please notify your Building Manager at least 15 days before your scheduled Check-Out so the procedures can be explained making your check-out smooth and quick. If you have repairs needed in your room, please notify the UH right away so we can call it in and take the necessary work before you check-out.



The Unaccompanied Housing Resident Advisor Program, governed by CNINCINST 11103.13A, provides senior leader presence for the mentoring and counseling of Service Members residing in UH and assists in maintaining good order and discipline in Unaccompanied Housing.

Resident Advisors are volunteers in paygrades E6 and above with limited exceptions for E4s and E5s. For E4s and E5s desiring to volunteer to serve as a Resident Advisor, applicants must be: Over the age of 25; have no previous mast cases; not the subject of an ongoing investigation; must be recommended by their Commanding Officer; and, a waiver must be approved by the Region Commander.

For further information about applying to be a Resident Advisor, please see your UH Complex Manager.

What are some of the responsibilities of your Resident Advisors?

- a. Operate as a direct communication link between residents and UH Management, offer assistance to residents and staff as needed.
- b. Provide senior leadership presence in and around UH facilities and be available on site during evenings, weekends, and holidays on a rotating basis. Every month there is an available Resident Advisor schedule posted in all UH buildings. This is a great resource for UH residents to utilize.
- c. Conduct meetings with residents to discuss concerns or issues that pertain to life skills, UH quality of life, safety, and health and sanitation.
- d. Conduct UH room inspections.
- e. Attend monthly RA meetings. Resident Advisors bring feedback and suggestions from residents to these meetings.

Do the right thing, follow the rules!

Remember, service members represent their service's both on and off duty. We must always maintain good order and discipline.

UH Policy Violations

1 Domestic dispute resulted in NJP.

Although we generally act with good intentions, sometimes we stray from that expected good order and discipline and are held responsible for our actions.
Represent and act accordingly!

Find us on the internet at: www.navylifepnw.com